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Grievance Redressal Committee



Smt. Narayani Devi Verma Women Teacher's Training College

Vijay Singh Pathik Nagar, Bhilwara

Forward

It is heartening that N.D.V.W.T.T.College has infused a new spirit into its process of evaluation to place at Global benchmark by introducing the structured feedback mechanism system. Bravery is the essence of knowledge. Feedback is the two directional way of communicate between the stackholder. The most effective feedback, either positive or negative both are equally important for continuous improvement as it helps in understanding the strengths, weakness, opportunities and faced by the organisation. It is advantageous to the organisation as well as the stackholder as improvisation made based on the feedback received benefit's all the stackholders.

Feedback from students employees and illuminai inculcates a sense of ownership about the organisation and make them feel valued and responsible. Regular feedback is important across the entire Organisation in order to remain aligned to the goals and is a part of continuous learning process for regular improvisation to serve better. The feedback from all stakeholder in term of its relevance and apportunitieness in catering to the need of society, economy and environment help in improving the input. The feedback system will have an active process of note only collecting feedback from all stackholder but also analysing it and identifying and drawing partinent pointers to enhance the learning effectiveness. Hope new structured feedback mechanism system of the college will be meet at requirements for being higher educational institutions.

Smt. Narayani Devi Verma Womens Teacher's Training College



Dr. Anima Purohit

The college is dream of Mrs. Sushila Devi Mathur. Her wish was that every girl who take her school education from mahila ashram should also have a noble professional degree, so that she can be self- dependent. Her dream of B.Ed. College Bhilwara come into existence in 1984.

The college is managed by the Mahila Ashram institute a well known institute for girls education in Rajasthan. This is well known teacher education institute in Rajasthan.

Grievance Redressal Committee

S.No.	Name	Department	Designation
1	Dr. Anima Purohit	Principal	Principal
2	Dr. Lalita S Dhupya	H.O.D.	H.O.D.
3	Mrs. Nirmala Tapdiya	Lecturer	Member
4	Miss Savita Trpathi	Lecturer	Member
5	Mrs. Kanchan Sharma	Lecturer	Member

Circular

10.07.2017

A meeting of students Grievance Redressal Committee is scheduled on 11-07-2017 at 4.00 pm in Principal's office. The agenda for the meeting is as follows.

1. Review on the previous grievances registered Front the students
2. Discussion on the latest grievances of the students

Principal

Smt. Narayani Devi Verma
Women Teachers Training Colleg
BHILWARA (Raj.)

1. Dr. Lalita S Dhupya
2. Mrs. Niramala Tapdiya
3. Miss Savita Tripathi
4. Mrs. Kanchan Sharma

Minutes of the Students Grievance Redressal committee held on
11-07-2017 at 4.00 pm in the Principal's office.

The students meeting requested for a change in the mode of fee payment:

The following members were present.

1. Dr. Anima Purohit
2. Dr. Lalita S Dhupya
3. Mrs. Niramala Tapdiya
4. Miss Savita Tripathi
5. Mrs. Kanchan Sharma

They suggested that digital payment or payment through card should be facilitated by the college authorities. After a discussion with the Principal it was decided that the matter would be considered and very soon the convenience for such a mode of payment would be facilitated for the students.

Circular

30.07.2018

A meeting of students Grievance Redressal Committee is scheduled on 31-07-2018 at 3.30 pm in Principal's office. The agenda for the meeting is as follows.

Following points are discussed by Grievances Redressal Committee.

- i. Selection of council members
- ii. Consideration of attendance for students participating in cultural activities & sports students.
- iii. Instructions to keep the canteen open when functions are going on in the campus as the organizers stay long hours and they need food
- iv. Maintenance of class room infrastructures such as door latches, window stoppers, fan regulators, sufficient lighting,
Plan of action for the above issues


Principal
Smt. Narayani Devi Verma
Women Teacher Training Colleg
BHILWARA (Raj.)

1. Dr. Lalita S Dhupya
2. Mrs. Niramala Tapdiya
3. Miss Savita Tripathi
4. Mrs. Kanchan Sharma

Minutes of the Students Grievance redressal committee held on
31-07-2018 at 3.30 pm in the Principal's office.

The following members were present.

1. Dr. Anima Purohit
2. Dr. Lalita S Dhupya
3. Mrs. Niramala Tapdiya
4. Miss Savita Tripathi
5. Mrs. Kanchan Sharma

Principal welcomed all the members. She mentioned that the representatives of all the classes have attended the meeting. She gave the highlights of the meeting.

- Students were happy that there is participation of students in committees. They were also happy that all the grievances put up in the meeting were redressed.
- Instruction given by principal to committee member keep the canteen open when function are going in campus.
- Principal give instruction to the attendance incharge consider those students who participates in cultural and sports activity.
- Principal mentioned that the requests put up by students should be looked into immediately and the college should make the life of students more comfortable.

Circular

11.09.2019

A meeting of students Grievance Redressal Committee is scheduled on 13-09-2019 at 4.00 pm in Principal's office. The agenda for the meeting is as follows.

Following points are discussed by Grievances Redressal Committee.

- i. Maintenance of classroom and other college basic infrastructure
 - ii. Workshop on New education policy.
- Plan of action for the above issues.


Principal

Smt. Narayani Devi Verma
Women Teachers Training Colleg
BHILWARA (Raj.)

1. Dr. Lalita S Dhupya
2. Mrs. Niramala Tapdiya
3. Miss Savita Tripathi
4. Mrs. Kanchan Sharma

Minutes of the Students Grievance Redressal Committee held on
13-09-2019 at 4.00 pm in the Principal's office.

The following members were present.

1. Dr. Anima Purohit
2. Dr. Lalita S Dhupya
3. Mrs. Niramala Tapdiya
4. Miss Savita Tripathi
5. Mrs. Kanchan Sharma

Principal Dr. Anima Purohit welcomed all the members. She expressed about the students' request for regular maintenance of classroom infrastructure, shortage of water in the washrooms and improper lighting in some of the classrooms. She asked Dr. Lalita S Dhupya to keep a regular watch on the maintenance of basic infrastructure of the college. Principal said that students put up a request to organize new education policy workshop for students. She said that the committee of the college could organize a workshop on new education policy.

The meeting ended at 4.45 pm as there were no other points for discussion.

Circular

14 Dec. 2020

A Grievance Redressal committee meeting is scheduled on 15th Dec. 2020. All the committee members are requested to attend the meeting at 4.00 pm in the Principal room. The following will be agenda of the meeting

- Installation of sanitary napkin vending machines and incinerators in the girls' washroom.
- Up gradation of computers in the labs.
- Regular checking up for the potability of the drinking water.

Plan of action resolve the above issues.

Principal
Smt. Narayani Devi Verma
Women Teachers Training College
BHILWARA (Raj.)

1. Dr. Lalita S Dhupya
2. Mrs. Niramala Tapdiya
3. Miss Savita Tripathi
4. Mrs. Kanchan Sharma

Minutes of the Students Grievance Redressal committee held on
15-12-2020 at 3.30 pm in the Principal's office.

The following members were present.

1. Dr. Anima Purohit
2. Dr. Lalita S Dhupya
3. Mrs. Niramala Tapdiya
4. Miss Savita Tripathi
5. Mrs. Kanchan Sharma

Principal welcomed all the members. She mentioned that the representatives of all the classes have attended the meeting. She gave the highlights of the meeting.

1. Installation of sanitary napkin vending machines and incinerators in the girls' washroom. Dr. Anima Purohit would be asked to identify the possibilities of getting sanitary napkin vending machines and incinerators for all the girls' wash rooms and also provide the budgetary requirements.
2. Principal give instructions to the committee member for upgrade the computer lab and budgetary requirements.
3. Request sort out by the principal for Regular checking up for the drinking water.

Circular

1 May 2021

1. The Grievance Committee Meeting was conducted online Google meet meeting on 3rd May 2021 at 10:30.
2. To Appoint First Year students in the Grievance Redressal Cell.
3. Need of Sanitary Machine.


Principal

Smt. Narayani Devi Verma
Women Teacher Training College
BHILWARA (Raj.)

1. Dr. Lalita S Dhupya
2. Mrs. Niramala Tapdiya
3. Miss Savita Tripathi
4. Mrs. Kanchan Sharma

Minutes of the Students Grievance Redressal committee held on
03-05-2021 at 3.30 pm in the Principal's office.

Meeting followed by Google meet.

The following members were present.

1. Dr. Anima Purohit
2. Dr. Lalita S Dhupya
3. Mrs. Niramala Tapdiya
4. Miss Savita Tripathi
5. Mrs. Kanchan Sharma

1. The following students from second year will be appointed in the Grievance Redressal Cell from next academic year so that the student representation could be part of the Committee for longer time and help us to contribute more effectively.
2. Principal Mam informed that Sanitary Napkin machines earlier ordered.